

Faggi Enrico S.p.A. specialized in the production of fine chemicals and catalysts, in the recovery, refining and trading of precious metals, recognizes the importance of establishing principles to inspire its work to grow in the respect of the environment, the health and safety of workers, the social ethics and the quality of its products and services. Furthermore, Faggi Enrico S.p.A. undertakes to identify the relevant internal and external factors, the expectations of the parties involved and to evaluate the risks and opportunities deriving from achieving its strategic objectives.

The Company's commitment is articulated around six main axes:

1. Act ethically: business ethics.

- Conduct its business in accordance with the highest ethical standards and to ensure transparency, integrity, in compliance with applicable legislation.
- Be uncompromising in matters of corruption and money laundering from illegal activities.
- Demonstrate extreme vigilance in procurement, especially as regards gold and PGMs.
- Adhering to the principles adopted by the Council for Responsible Jewellery Practices (RJC).

2. Dignity at work: the social performance

- Uphold and enforce the Universal Declaration of Human Rights.
- Tolerate neither child labor nor forced labour.
- Do not prevent workers from free association and collective bargaining.
- Do not discriminate against workers based on race, origin, religion, disability, gender, sexual orientation, age, political ideas, membership of trade union associations, marital status.
- Comply with the provisions of the applicable national employment contract.
- Contribute to the development and well-being of the local community.

3. Safeguarding the environment: environmental performance

- Calculate the environmental footprint of our business according to the international standard ISO 14064-1 by analyzing and accounting for GHG emissions.
- Define a carbon management system aimed at minimizing emissions into the atmosphere.
- Develop a plan to offset greenhouse gas emissions with equivalent measures (carbon neutrality).
- Minimize emissions into the atmosphere.
- Remedy the negative impacts of our activities on the environment.
- Handle waste responsibly.
- Comply with the applicable legal requirements concerning its environmental aspects.
- Maintain and improve our environmental management system.
- Comply with the provisions of the European Eco-Management and Audit Regulation (EMAS).

4. Safety at work: safeguard the health and safety of workers.

- Offer the highest standards of health and safety in the workplace.
- Avoid work-related injuries and accidents, prevent work-related injuries and illnesses.
- Eliminate hazards and reduce OSH risks.
- Comply with applicable legal requirements regarding OSH.
- Guarantee punctual training and continuous training to allow the professional development of its personnel compatibly with the role and duties performed.
- Maintain and improve our occupational health and safety management system.
- Consult the workers and the RLS and encourage their participation.

5. Quality Assurance: Go beyond customer satisfaction

- Respect the contractual terms both for the technical and economic aspects.
- Involve all personnel in compliance with the requirements and the need to increase customer satisfaction.
- Understanding and anticipating customer needs and providing adequate answers to each of their requests to maintain constant loyalty.
- Strategically invest the resources of the Research and Development Laboratory to introduce production methods, controls and tests to obtain new, competitive and top-quality products, so as to meet the needs of a constantly evolving market.
- Ensure compliance with quality standards and information on the characteristics of its products.
- Implement a quality management system.
- Guarantee the competence, impartiality, and regular and coherent functioning of chemical laboratories.

6. Protection of privacy and confidentiality

- Information security: protect data and the elements of the information system responsible for their management. Pursuing information security through the definition, achievement and maintenance of confidentiality, integrity and availability.
- Confidentiality: ensure that information is accessible only to functions authorized by legally binding commitments.
- Integrity: safeguard the consistency of the information from unauthorized modifications.
- Availability: ensure that authorized users have access to information and associated architectural elements when they request them.
- The concrete application of this policy is subject to independent audits. These audits take numerous criteria into consideration and allow for the implementation of a dynamic of continuous improvement in a logic of sharing virtuous practices, respect for the environment, safeguarding the health and safety of workers.
- The company undertakes to promote this Policy, allocating adequate resources and means to achieve the objectives, to disseminate it to all people who work for the organization or on its behalf, so that it is shared and supported. He also undertakes to review it periodically to ensure its significance and appropriateness to the organization.